

Quality

At a glance

Quality Planning

Quality Assurance

“ I say what I will do

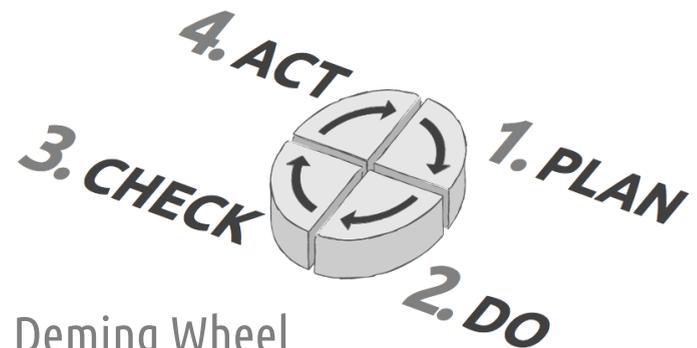
Someone checks that it is appropriate

I do what I have said

I provide evidence of compliance ”

Quality Control

“ I also identify defects
in the processes and
seize the opportunity
to improve them ”



Deming Wheel