User Requirements

1 Identifying the **users** (end users, key users, customers, etc.)

2 Collecting the **user requirements**

    2.1 Gathering **raw needs**

> When and why do you (or will you) **use** this product?
> Walk us through a **typical usage** of it
> What do you **like** (👍) about the (existing) product?
> What do you **dislike** (👎) about the (existing) product?
> What issues do/will you consider when acquiring it?
> What **improvements** would you make to it?

    2.2 Translating raw data into **interpreted user requirements**

    2.3 Organizing the IUR's into a list → prelim. **Requirements Register**