


# User Requirements

## 2.2 Translating raw data into **interpreted user requirements**

- ➡ “**May**” is used to indicate a course of **action permissible**  
 (“may” equals “is permitted to”)
- ➡ “**Can**” is used for statements of **possibility** and **capability**,  
 whether material, physical, or causal  
 (“can” equals “is able to”)

➡ “shall” or “should” or “may” or “can” 

↑                      ↑                      ↑                      ↑

Mandatory    Desirable    Optional    Possible  
future enhancement

➡ ~~“must”~~ 

- ➡ The **active voice** shall be preferred to the passive voice  
 (passive voices promotes ambiguity and leads to needlessly complex sentences)

**“Flying aircraft may be hazardous”**

(‘flying’ may act as a noun, an adjective or a verb!)